

Sprite Backup

Use **Sprite Backup** to back up data, which includes settings, files, contacts, and all other information, to the device memory, internal storage or a computer.

Note If you are sending your device for repair or performing a hard reset, data from your device will be lost. It is recommended that you use Sprite Backup to back up your files including settings, contacts and other information to your computer or internal storage.

To install Sprite Backup

1. Make sure your device is connected to your computer via a USB cable.
2. Insert the Applications disc on your computer's CD or DVD drive and start the Sprite Backup installation. You can also download Sprite Backup from the HTC website under Support (<http://www.htc.com/www/support.aspx>), then double-click the downloaded setup file to start the installation.
3. Follow the on-screen instructions to install the Sprite Backup PC Manager to your computer and the Sprite Backup program onto your device.

To open Sprite Backup

- On your device, tap **Start > Programs > Sprite Backup**.

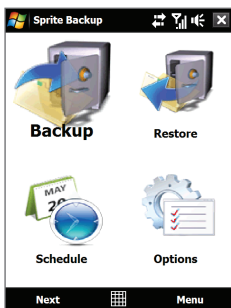
Before you start to back up or restore files, please check the following:

- Make sure that the device storage memory has at least **15MB** of free space. To check, tap **Start > Settings > System tab > Memory > Main tab**.
- Make sure that the internal storage has at least **100MB** of free space. To check, tap **Start > Settings > System tab > Memory > Storage Card tab**.

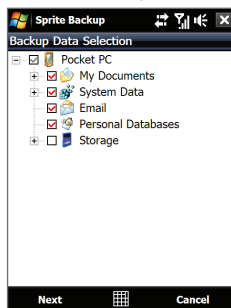
To back up data

1. To back up data remotely to a computer, enable the PC backup feature first. See "To enable remote backup to a computer" for instructions.
2. On the Sprite Backup main screen, tap **Backup**.

3. On the Backup Data Selection screen, you will see a tree view of the data and files on your device. Tap “+” on the left of an item to view its sub-items. Use the check boxes to select or exclude items for backup.



Main screen



Backup Data Selection screen

- Notes**
- It is recommended that you do not back up the File System of your device as this may cause restoration problems. To not back up the File System, expand the **System Data** folder by tapping “+” on its left side and then clearing the **File System** checkbox.
 - When File System is not backed up, you will need to reinstall all third party software to your device after you do a hard reset and restored your files.
4. After selecting data items, tap **Next**. The Save As screen then appears.
5. Enter a file name for the backup file.
6. In **Location**, choose whether to save the backup file to **\Internal Storage, \My Documents** on the device memory, or to a **PC**.
- Tip** When backing up to the internal storage or to \My Documents on the device memory, you can also choose a specific folder where to save the backup file.
7. Tap **Next**.
8. On the Device Reset Required screen, tap **Next** to start the backup.

Note Do not start and use any programs on your device until the backup process is completed.

To restore data

1. On the Sprite Backup main screen, tap **Restore**. Sprite Backup then searches for all available backup files from the device memory and internal storage and then displays them on the Open File screen.

Tip To search for backup files created on your computer, connect your device to your computer and run Sprite Backup PC Manager on your computer. In Sprite Backup's Open File screen on your device, set **Location** to **PC**.

2. Select the backup file you want to restore and then tap **Next**.
3. In the tree view, select the items you want to be restored to your device and then tap **Next**.

Note If your phone has SIM PIN lock enabled, a screen will appear asking you to set up Sprite Backup SIM Unlock feature. It is recommended that you set up this feature to avoid file restoration errors. To set up, tap **Setup Phone SIM Lock**.

4. On the Device Reset Required screen, tap **Next** to begin restoring data.

Note Sprite Backup soft resets your device first before it begins the backup or restoration process. It soft resets again after the operation is completed.

To enable remote backup to a computer

1. On the Sprite Backup main screen, tap **Options > Networking > PC**.
2. Select the **Enable PC Backup** check box and choose whether to do the remote backup to your computer via ActiveSync or network.

For more information about using Sprite Backup, see the Sprite Backup Help or download the Sprite Backup User manual from <http://www.spritesoftware.com/>.